



Your business  
is our business.

REDACTED FOR PUBLIC INSPECTION

7852 Walker Drive, Suite 200  
Greenbelt, Maryland 20770  
phone: 301-459-7590, fax: 301-577-5575  
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June 29, 2016

**Via Hand Delivery**

Marlene H. Dortch, Secretary  
Federal Communications Commission  
Office of the Secretary  
445 12<sup>th</sup> Street, SW  
Washington, DC 20554

**Re: WC Docket No. 14-58  
2016 ETC Annual Report of Guadalupe Valley Telephone Cooperative, Inc.  
Study Area Code 442083**

Dear Ms. Dortch:

On behalf of Guadalupe Valley Telephone Cooperative, Inc. ("Guadalupe Valley"), JSI files the attached confidential version of the FCC Form 481 ETC annual reporting information pursuant to sections 54.313 and 54.422 of the Commission's rules.<sup>1</sup> Company seeks confidential treatment under Protective Order for section 54.313(f)(2) financial information.<sup>2</sup> The redacted version is being filed this date via the FCC's Electronic Comment Filing System. In addition, attached is a letter requesting confidential treatment under Sections 0.457 and 0.459 of the Company's Five-Year Service Quality Improvement Plan Progress Report required by Section 54.313.<sup>3</sup>

Please direct any questions regarding the filing to the undersigned.

Sincerely,

John Kuykendall  
JSI Vice President  
301-459-7590  
[jkuykendall@jsitel.com](mailto:jkuykendall@jsitel.com)

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<sup>1</sup> 47 C.F.R. §§ 54.313, 54.422.

<sup>2</sup> *Connect America Fund et al.*, WC Docket Nos. 10-90 and 14-58, Protective Order, DA 16-296 rel. March 22, 2016 (Protective Order). 47 C.F.R. § 54.313(f)(2).

<sup>3</sup> 47 C.F.R. §§ 0.457, 0.459, 54.313.



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June 29, 2016

Marlene H. Dortch, Secretary  
Federal Communications Commission  
Office of the Secretary  
445 12<sup>th</sup> Street, SW  
Washington, DC 20554

**Re: WC Docket No. 14-58  
2016 ETC Annual Report of Guadalupe Valley Telephone Cooperative, Inc.  
Study Area Code 442083  
Request for Confidentiality**

Dear Ms. Dortch:

John Staurulakis, Inc. ("JSI"), on behalf of its client Guadalupe Valley Telephone Cooperative, Inc. (the "Company") hereby requests, pursuant to Sections 0.457 and 0.459 of the Commission's rules,<sup>1</sup> withholding from public inspection certain information contained in an attachment to the above referenced reporting requirement. The Company provides the following in support of its request, numbered consistent with the subparagraphs of Section 0.459(b).<sup>2</sup>

1. The information for which the Company is seeking confidential treatment is an attachment to the Company's annual reporting information pursuant to Sections 54.313 and 54.422 of the Commission's rules ("Report").<sup>3</sup>
2. Pursuant to Section 54.313, Rate-of-Return Eligible Telecommunications Carriers ("ETCs") must file with the Commission a Progress Report on its Five-Year Service Quality Improvement Plan ("Progress Report") which is contained in the attachment to the 2016 Report.<sup>4</sup>
3. The information contained in attachment for which the Company seeks the withholding from public inspection is the entirety of data pertaining to the Company's Progress Report provided at FCC Form 481 Line 112 attachment. Information of this nature is confidential commercial information routinely withheld from public inspection.

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<sup>1</sup> 47 C.F.R. §§ 0.457, 0.459.

<sup>2</sup> 47 C.F.R. § 0.459(b)(1) through (9).

<sup>3</sup> 47 C.F.R. §§ 54.313, 54.422.

<sup>4</sup> 47 C.F.R. §§ 54.313.

4. With respect to identifying the degree to which the subject attachment concerns a service that is subject to competition, the information is of a financial and competitive nature regarding the provision of telecommunications services. The Line 112 attachment contains competitively sensitive information related to proposed improvements or upgrades and maintenance the Company's network.

In its *March 5, 2013 Order*, the FCC. The FCC specified that for rate-of-return carriers, the five-year plans "should describe the carrier's network improvement plan, which should provide greater visibility into current plans to extend broadband service to unserved locations in rate-of-return service territories."<sup>5</sup> The Company's Progress Report updates this information as well as provides maps and detailed information as to whether or not network improvement objectives were achieved at the wire center level. Accordingly, because the Company is a rate-of-return carrier, it must file Progress Reports which contain proprietary, competitively sensitive information related to the Company's existing network including the specific locations of customers as well as describe proposed improvements or upgrades and maintenance of its network throughout its service area. Specifically, this information sets forth services provided by the Company over its existing network including specific locations of customers as well as planned network improvement and maintenance for the years 2015 through 2019 including project start and completion dates, population that will be impacted by the improvements and upgrades at the wire center level and projected capital costs associated with the improvements and upgrades and operating costs associated with maintaining the network including depreciation for investments that have already been made. As such, this information contains competitively sensitive information related to the Company's existing network as well as detailed plans at the wire center level for network upgrades and maintenance projected for the years 2015 through 2019.

5. With respect to identifying possible exposure to competitive harm, the information contained in the Line 112 attachment is information that is not customarily released to the public. This information is proprietary to the Company, is unique to the Company's serving territory and is only known to the Company and its authorized agents. If the Information is not protected, it would have economic value to potential competitors who would be able to target their marketing to specific customers. In a competitive telecommunications marketplace, this type of information is highly sensitive. If publicly disclosed, it would enable competitors to craft business plans that capitalize on their knowledge of the locations of the Company's customers which would place the Company at a competitive disadvantage.
6. With respect to steps the Company has taken to ensure against unauthorized disclosure of the information contained in the attachment, the Company is filing

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<sup>5</sup> See *Connect America Fund et al.*, WC Docket 10-90 *et al.*, Order, DA 13-332 (rel. Mar. 5, 2013) ("*March 5, 2013 Order*") at para 9 citing Section 54.202(a) (1) (ii).

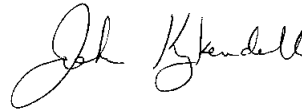
the attachment under seal. The Company uses the information contained in the Progress Report to ensure that its customers continue to receive state-of-the-art high quality telecommunications and broadband services that the Company has been providing to them for many years as well as to satisfy mandatory reporting requirements and does not share the information for which protection is sought. The Company protects the secrecy of this information with a security protocol that ensures the information is not inadvertently disclosed or disseminated. Only directors, managers and employees with a direct need to know are authorized to access the information.

7. Any previous versions of this information are not publicly available.
8. Because the information is not routinely available, a need exists for maintaining the confidentiality of this information permanently.
9. Not applicable.

Based on the preceding, JSI respectfully requests on behalf of the Company that the Commission grant confidential treatment under Section 0.459 to Company's Progress Report provided at FCC Form 481 Line 112 attachment.

Please contact the undersigned with any questions regarding this request.

Sincerely,



John Kuykendall  
JSI Vice President  
301-459-7590  
[jkuykendall@jsitel.com](mailto:jkuykendall@jsitel.com)

<010>	Study Area Code	442083
<015>	Study Area Name	GUADALUPE VALLEY TEL
<020>	Program Year	2017
<030>	Contact Name: Person USAC should contact with questions about this data	Debbie Dailey
<035>	Contact Telephone Number: Number of the person identified in data line <030>	8308858278 ext.
<039>	Contact Email Address: Email of the person identified in data line <030>	debbie.dailey@gvtc.net
	Form Type	54.313 and 54.422

(100) Service Quality Improvement Reporting  
Data Collection Form

FCC Form 481  
OMB Control No. 3060-0956/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	442083
<015>	Study Area Name	GUADALUPE VALLEY TEL
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Debbie Bailey
<035>	Contact Telephone Number - Number of person identified in data line <030>	8308858278 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	debbie.bailey@svtc.net

<110>	Has your company received its ETC certification from the FCC?	<input checked="" type="radio"/> (yes / no )
<111>	If your answer to line <110> is yes, do you have an existing \$54.202(a) "5 year plan" filed with the FCC?	<input checked="" type="radio"/> (yes / no )

If your answer to line <111> is yes, please file a progress report, on line <112> delineating the status of your company's existing \$54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

442083Ex112.pdf

Name of Attached Document

Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

<113>	Maps detailing progress towards meeting plan targets	Yes
<114>	Report how much universal service (USF) support was received	Yes
<115>	How much (USF) was used to improve service quality and how support was used to improve service quality	Yes
<116>	How much (USF) was used to improve service coverage and how support was used to improve service coverage	Yes
<117>	How much (USF) was used to improve service capacity and how support was used to improve service capacity	Yes
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.	Yes

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	442083
<015>	Study Area Name	GUADALUPE VALLEY TEL
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Debbie Bailey
<035>	Contact Telephone Number - Number of person identified in data line <030>	8308858278 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	debbie.bailey@gvtc.net

<210> For the prior calendar year, were there any reportable voice service outages?

[illegible]

(300) Unfulfilled Service Request Data Collection Form		FCC Form 481 OMB Control No. 3060-0386/OMB Control No. 3060-0819 July 2013	
<010> Study Area Code	442083		
<015> Study Area Name	GUNDALDPE VALLEY TEL		
<020> Program Year	2017		
<030> Contact Name - Person USAC should contact regarding this data	Debbie Dailey		
<035> Contact Telephone Number - Number of person identified in data line <030>	6308858278 ext.		
<039> Contact Email Address - Email Address of person identified in data line <030>	debbie_dailey@gvsc.net		
<300> Unfulfilled service request (voice)	0		
<310> Detail on attempts (voice)	Name of Attached Document		
<320> Unfulfilled service request (broadband)	0		
<330> Detail on attempts (broadband)	Name of Attached Document		



(400) Number of Complaints: per 1,000 customers Data Collection Form	FCC Form 481 OMB Control No. 3060-0086/OMB Control No. 3060-0819 July 2013
---	--

<010>	Study Area Code	442083
<015>	Study Area Name	GUADALUPE VALLEY TEL
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Debbie Dailey
<035>	Contact Telephone Number - Number of person identified in data line <030>	8308650278 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	debbie.dailey@gvrc.net
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	Offered only fixed voice
<410>	Complaints per 1000 customers for fixed voice	0.0
<420>	Complaints per 1000 customers for mobile voice	
<430>	Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	Offered only fixed broadband
<440>	Complaints per 1000 customers for fixed broadband	0.0
<450>	Complaints per 1000 customers for mobile broadband	

## REDACTED FOR PUBLIC INSPECTION

(500) Compliance With Service Quality Standards and Consumer Protection Rules Data Collection Form		ECC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010> Study Area Code	442083	
<015> Study Area Name	GUADALUPE VALLEY TEL	
<020> Program Year	2017	
<030> Contact Name - Person USAC should contact regarding this data	Debbie Dailey	
<035> Contact Telephone Number - Number of person identified in data line <030>	8308558278 ext.	
<039> Contact Email Address - Email Address of person identified in data line <030>	debbie.dailey@gvcc.net	
<500> Certify compliance with applicable service quality standards and consumer protection rules	Yes	
<510> Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance	442083tx510.pdf	

<010>	Study Area Code	442083
<015>	Study Area Name	QUADRAVPP VALLEY TEL
<020>	Program Year	2013
<030>	Contact Name - Person USAC should contact regarding this data	Debbie Dalley
<035>	Contact Telephone Number - Number of person identified in data line <030>	8108858278 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	debbie.dalley@veto.net
<600>	Certify compliance regarding ability to function in emergency situations	Yes
<610>	Descriptive document for Functionality in Emergency Situations	442083tx610.pdf

(700) Price Offerings including Voice Rate Data  
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3050-0819  
July 2013

<010>	Study Area Code	442083
<015>	Study Area Name	GURDALUPE VALLEY TEL
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Debbie Dailey
<035>	Contact Telephone Number - Number of person identified in data line <030>	8308858278 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	debbie.dailey@gvrc.net
<701>	Residential Local Service Charge Effective Date	1/1/2016
<702>	Single State-wide Residential Local Service Charge	

[illegible]

[710] Broadband Price Offerings Data Collection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	442083	
<015>	Study Area Name	GUADALUPE VALLEY TEL	
<020>	Program Year	2017	
<030>	Contact Name - Person USAC should contact regarding this data	Debbie Dailey	
<035>	Contact Telephone Number - Number of person identified in data line <030>	8308858278 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	debbie.dailey@gvtc.net	

[illegible]

<010>	Study Area Code	442083
<015>	Study Area Name	GUADALUPE VALLEY TEL
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Debbie Dailey
<035>	Contact Telephone Number - Number of person identified in data line <030>	8308858278 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	debbie.dailey@gvtc.net
<810>	Reporting Carrier	Guadalupe Valley Telephone Cooperative, Inc.
<811>	Holding Company	Not Applicable
<812>	Operating Company	Guadalupe Valley Telephone Cooperative, Inc.

-- See attached worksheet --

(900) Tribal Lands Reporting  
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	442083
<015>	Study Area Name	GUADALUPE VALLEY TEL
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Debbie Dailey
<035>	Contact Telephone Number - Number of person identified in data line <030>	830858278 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	debbie.dailey@vtc.net
<900>	Does the filing entity offer tribal land services? (Y/N)	No

<900> Does the filing entity offer tribal land services? (Y/N)

**No**

<910> Tribal Land(s) on which ETC Serves

**<920> Tribal Government Engagement Obligation**

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

[illegible]

- |       |  |
|-------|--|
| <921> | Needs assessment and deployment planning with a focus on Tribal community anchor institutions. |
| <922> | Feasibility and sustainability planning;   |
| <923> | Marketing services in a culturally sensitive manner;   |
| <924> | Compliance with Rights of way processes  |
| <925> | Compliance with Land Use permitting requirements   |
| <926> | Compliance with Facilities Siting rules  |
| <927> | Compliance with Environmental Review processes   |
| <928> | Compliance with Cultural Preservation review processes   |
| <929> | Compliance with Tribal Business and Licensing requirements.                                    |

<b>[1000] Voice and Broadband Service Rate Comparability Data Collection Form</b>		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	442083
<015>	Study Area Name	GUADALUPE VALLEY TEL
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Debbie Dailey
<035>	Contact Telephone Number - Number of person identified in data line <030>	8308858278 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	debbie.dailey@vrc.net

<1000> Voice services rate comparability certification Yes

<1010> Attach detailed description for voice services rate comparability compliance

Name of Attached Document

Not Applicable

<1020> Broadband comparability certification

<1030> Attach detailed description for broadband comparability compliance

Name of Attached Document



**(1100) No Terrestrial Backhaul Reporting  
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0936/GMB Control No. 3060-0819

July 2013

<010>	Study Area Code	442083
<015>	Study Area Name	GUADALUPE VALLEY TEL
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Debbie Dailey
<035>	Contact Telephone Number - Number of person identified in data line <030>	8308650278 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	debbie.dailey@gvtc.net

<1100> Certify whether terrestrial backhaul options exist (Y/N)

Yes

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

<b>(1200) Terms and Condition for Lifeline Customers</b>		FCC Form 451	
<b>Lifeline</b>		OMB Control No. 3060-0986/OMB Control No. 3060-0819	
<b>Data Collection Form</b>		July 2013	

<010> Study Area Code	442083
<015> Study Area Name	GUADALUPE VALLEY TEL
<020> Program Year	2017
<030> Contact Name - Person USAC should contact regarding this data	Debbie Dailey
<035> Contact Telephone Number - Number of person identified in data line <030>	8308858278 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	debbie.dailey@gvte.net

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

<1220> Link to Public Website	HTTP	<a href="https://gvte.com/docs/default-source/tariffdocs/gvte-local-tariff">https://gvte.com/docs/default-source/tariffdocs/gvte-local-tariff</a>	Name of Attached Document
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"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ☒
- <1222> Details on the number of minutes provided as part of the plan, ☒
- <1223> Additional charges for toll calls, and rates for each such plan. ☒

(2008) Price Cap Carrier Additional Documentation  
 Data Collection Form  
 Including Date of Return Carriers Affiliated with Price Cap Local Exchange Carriers

FCC Form 481  
 OMB Control No. 3060-0936/OMB Control No. 3060-0819  
 July 2013

<010> Study Area Code 442083  
 <015> Study Area Name GUADALUPE VALLEY TEL  
 <020> Program Year 2017  
 <030> Contact Name - Person USAC should contact regarding this data Debbie Dailey  
 <035> Contact Telephone Number - Number of person identified in data line <030> 830885278 ext.  
 <039> Contact Email Address - Email Address of person identified in data line <030> debbie.dailey@vtc.net

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

### Incremental Connect America Phase I reporting

- <2010> 2nd Year Certification 47 CFR § 54.313(b)(1)(i) - Note that for the July 1 2016 certification, this applies to Round 2 recipients of Incremental Support
- <2011> 3rd Year Certification 47 CFR § 54.313(b)(1)(ii) - Note that for the July 1 2016 certification, this applies to Round 1 recipients of Incremental Support

<2022> Recipient certifies, representing year two after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only.

<2023> The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year two - 54.313(b)(2)(ii). Round 2 recipients only.

<2024A> Round 2 Recipient of Incremental Support?

<2024B> Attach list of census blocks indicating where funding was spent in year two - 54.313(b)(2)(ii). Round 2 recipients only.

<2025A> Round 1 or Round 2 Recipient of Incremental Support?

<2025B> Attach geocoded Information for Phase I milestone reports (Round 1 for year three and Round 2 for year two) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-

<2015> 2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)

Name of Attached Document Listing Required Information

Name of Attached Document Listing Required Information

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(2000) Price Cap Carrier Additional Documentation (Continued)

Data Collection Form

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

**Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}**

<2016> Certification support used to build broadband

**Connect America Phase II Reporting {47 CFR § 54.313(e)}**

<2017A> Connect America Fund Phase II recipient?

<2017B> Attach information for Phase II - 54.313(e)(1) - list of geocoded locations already meeting the 54.309 public interest obligations at the end of calendar year 2015 and total amount of Phase II support, if any, the price

cap carrier used for capital expenditures in 2015.

<2018> Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(2)(ii)

<2019> Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(2)(v)

<2020> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 40% of its supported locations in the state on December 31, 2017 - 54.313(e)(3)

<2021> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 60% of its supported locations in the state on December 31, 2018 - 54.313(e)(4)

<2026> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 80% of its supported locations in the state on December 31, 2019 - 54.313(e)(5)

<2027> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 100% of its supported locations in the state on December 31, 2020 - 54.313(e)(6)

Name of Attached Document Listing  
Required Information

Name of Attached Document Listing  
Required Information

<010>	Study Area Code	442083
<015>	Study Area Name	GUADALUPE VALLEY TEL
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Debbie Dailey
<035>	Contact Telephone Number - Number of person identified in data line <030>	8308858278 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	debbie.dailey@gvtc.net

Complete the items below to note compliance with five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009) Progress Report on 5 Year Plan  
Carrier certifies to 54.313(f)(1)(iii)

Yes - Attach Certification

(3010A) Milestone Certification (47 CFR § 54.313(f)(1)(iii))

(3010B) Please Provide Attachment

Name of Attached Document Listing Required  
Information

442083tx3010.pdf

(3012A) Community Anchor Institutions (47 CFR § 54.313(f)(1)(iii))

No - No New Community Anchors

(3012B) Please Provide Attachment

Name of Attached Document Listing Required  
Information

(3013) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))

(Yes/No)

☒ ☐

(3014) If yes, does your company file the RUS annual report

(Yes/No)

☒ ☐

Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:

(3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)

☒

(3016) Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows

☒

(3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation

Name of Attached Document Listing Required  
Information

442083tx3017.pdf

(3018) If the response is no on line 3014, is your company audited?

(Yes/No)

☐ ☐

If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:

(3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers

☐

(3020) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

☐

(3021) Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit.

☐

If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:

(3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers

☐

(3023) Underlying information subjected to a review by an independent certified public accountant

☐

(3024) Underlying information subjected to an officer certification.

☐

(3025) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

☐

(3026) Attach the worksheet listing required information

Name of Attached Document Listing Required  
Information

(3005) Rate Of Return Carrier Additional Documentation (Continued)

Data Collection Form

FCC Form 481  
OMB Control No. 3050-0986/OMB Control No. 3060-0919  
July 2013

<010>	Study Area Code	442083
<015>	Study Area Name	GUADALUPE VALLEY TEL
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Debbie Dailey
<035>	Contact Telephone Number - Number of person identified in data line <030>	8308858278 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	debbie.dailey@att.net

Financial Data Summary	
(3027) Revenue	
(3028) Operating Expenses	
(3029) Net Income	
(3030) Telephone Plant In Service(TPIS)	
(3031) Total Assets	
(3032) Total Debt	
(3033) Total Equity	
(3034) Dividends	

(4005) Rural Broadband Experiment Additional Documentation  
Data Collection Form

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	442083
<015>	Study Area Name	GUADALUPE VALLEY TEL
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Debbie Dailey
<035>	Contact Telephone Number - Number of person identified in data line <030>	8308358278 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	debbie.dailey@vtrc.net

**4005 Rural Broadband Experiment**

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

**Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)**

Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

**4001.** Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

**Community Anchor Institutions – FCC 14-98 (paragraph 79)**

**4003a.** RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

**4003b.** Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.

**Broadband Deployment Locations – FCC 14-98 (paragraph 80)**

**4004a.** Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.

**4004b.** Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband speed and data usage allowances available in the relevant geographic area.

Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	442083
<015> Study Area Name	GUADALUPE VALLEY TEL
<020> Program Year	2017
<030> Contact Name - Person USAC should contact regarding this data	Debbie Dailey
<035> Contact Telephone Number - Number of person identified in data line <030>	8308858278 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	debbie.dailey@gvcc.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

<b>Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients</b>	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier: GUADALUPE VALLEY TEL	
Signature of Authorized Officer: CERTIFIED ONLINE	Date 06/27/2016
Printed name of Authorized Officer: Robert Hunt	
Title or position of Authorized Officer: VP Regulatory Affairs and Bus Ops	
Telephone number of Authorized Officer: 8308858239 ext.	
Study Area Code of Reporting Carrier: 442083	Filing Due Date for this form: 07/01/2016
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	



<b>Certification - Agent / Carrier Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---	--

<010> Study Area Code	442083
<015> Study Area Name	GUADALUPE VALLEY TEL
<020> Program Year	2017
<030> Contact Name - Person USAC should contact regarding this data	Debbie Dailey
<035> Contact Telephone Number - Number of person identified in data line <030>	8308858278 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	debbie.dailey@gvttc.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent:	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date:
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier:	
Name of Authorized Agent Firm:	
Signature of Authorized Agent or Employee of Agent:	Date:
Name of Authorized Agent Employee:	
Title or position of Authorized Agent or Employee of Agent:	
Telephone number of Authorized Agent or Employee of Agent:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

## Attachments

REDACTED FOR PUBLIC INSPECTION

**REDACTED – FOR PUBLIC INSPECTION**

**ATTACHMENT - LINE 112**

**Five-Year Network Improvement Plan and  
Progress Report**

**ATTACHMENT REDACTED IN ENTIRETY**

**Guadalupe Valley Telephone Cooperative, Inc.**

**Study Area Code: 442083**

**Response to Line 510 - Service Quality Standards and Consumer Protection Rules**

**Compliance – Voice and Broadband**

In establishing this certification in its *2005 ETC Order*,<sup>1</sup> the FCC found that an ETC must make “a specific commitment to objective measures to protect consumers.”<sup>2</sup> The FCC found that for wireless ETCs, compliance with CTIA’s Consumer Code for Wireless Service would satisfy this requirement and that the sufficiency of other commitments would be considered on a case-by-case basis.<sup>3</sup> In this context, the FCC stated, “to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement.”<sup>4</sup>

Guadalupe Valley Telephone Cooperative, Inc. (“Company”) hereby certifies that its voice service complies with applicable service quality standards and consumer protection rules under the Texas Administrative Code, Title 16, Part II, as established by the Public Utility Commission of Texas. These obligations include, but are not limited to, the following: (1) filing a Local Exchange Tariff which discloses rates, terms and conditions of service to customers pursuant to Subchapter J requirements in Sections 26.201-26.230; (2) adherence to state consumer protection

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<sup>1</sup> *Federal-State Joint Board on Universal Service*, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) (“*2005 ETC Order*”).

<sup>2</sup> *Id.* at para. 28.

<sup>3</sup> *Id.* The FCC noted that under the CTIA Consumer Code, wireless carriers agree to: “(1) disclose rates and terms of service to customers; (2) make available maps showing where service is generally available; (3) provide contract terms to customers and confirm changes in service; (4) allow a trial period for new service; (5) provide specific disclosures in advertising; (6) separately identify carrier charges from taxes on billing statements; (7) provide customers the right to terminate service for changes to contract terms; (8) provide ready access to customer service; (9) promptly respond to consumer inquiries and complaints received from government agencies; and (10) abide by policies for protection of consumer privacy.” *Id.* at n. 71.

<sup>4</sup> *Id.* at n. 72.

requirements governing telephone providers as identified in Subchapter B, in Sections 26.21-26.37; and (3) service quality standards requirements as identified in Subchapter C, Sections 26.51-26.57. In addition, the Company complies with numerous federal consumer protection standards including, but not limited to: (1) Truth-in-Billing rules outlined in 47 CFR § 64.2401; and (2) compliance with Federal CPNI rules, Red Flag rules and other applicable federal and state requirements governing the protection of customers' privacy.

For its broadband service, Company hereby certifies that while there are no applicable state broadband service quality standards and consumer protection rules yet established under the Texas Administrative Code by the Public Utility Commission of Texas, the Company discloses rates, terms and conditions on its public web site and the Company complies with applicable federal and state customer protection standards generally applicable to all businesses operating in Texas. In addition, the Company adheres to consumer protection obligations for broadband services under federal law. These obligations include, but are not limited to, the following: public disclosure of accurate information regarding network management practices, performance, and commercial terms of broadband internet access services; as a means of providing sufficient information for consumers to make informed choices regarding use of such services, and for content, application, service and device providers to develop, market, and maintain internet offerings as specified in F.C.C. 47 C.F.R. Part 8 §8.3. The Company furthermore will comply with all requirements set forth in the *2015 Open Internet Order*, as it applies to the Company.

**Guadalupe Valley Telephone Cooperative, Inc.**

**Study Area Code: 442083**

**Response to Line 610 - Ability to Function in Emergency Situations  
for Voice and Broadband**

Guadalupe Valley Telephone Cooperative, Inc. ("Company") hereby certifies that it is able to function in emergency situations as set forth in the Code of Federal Regulations, Title 47, Part 54, Subpart C, §54.202(a)(2)<sup>1</sup> and the Texas Administrative Code. The Company's network is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by Section 54.202(a)(2). The Company can change call routing translations as needed to reroute traffic around damaged facilities. Changing call routing translations also allows the Company to manage traffic spikes throughout its network, as emergency situations require.

Specifically, the Company is able to function under emergency operations in accordance with Public Utility Commission of Texas Substantive Rules §26.51 *Reliability of Operations of Telecommunications Providers* and §26.52 *Emergency Operations* which include obligations for continuity of service and emergency operations planning and service provision capability for dominant carriers. Any central office not equipped with permanently installed standby generators contains as a minimum four hours of battery reserve without voltage falling below the level required for proper operation of all equipment. In addition, all central offices without installed

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<sup>1</sup> Section 54.202(a)(2) requires ETCs that are designated by the Commission to "demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations."

emergency power facilities have a mobile power unit available which can be delivered and connected on short notice.

The Company's standby generators and battery back-up equipment support both voice and broadband network equipment in the event of an emergency situation.

(700) Price Offerings Including Voice Rate Data  
 Data Collection Form

FCC Form 481  
 OMB Control No. 3060-0986/OMB Control No. 3060-0819  
 July 2013

<010> Study Area Code 442083  
 <015> Study Area Name GUADALUPE VALLEY TEL  
 <020> Program Year 2017  
 <030> Contact Name - Person USAC should contact regarding this data Debbie Bailey  
 <035> Contact Telephone Number - Number of person identified in data line <030> 8308858278 ext.  
 <039> Contact Email Address - Email Address of person identified in data line <030> debbie.bailey@vtc.net

<701> Residential Local Service Charge Effective Date  
 <702> Single State-wide Residential Local Service Charge

1/1/2016

<703>

<31>	<32>	<33>	<41>	<42>	<43>	<44>	<45>	<46>
State	Exchange (ILEC)	SAC (CEIC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
TX	ALL		FR	18.9	0.0	0.64	0.0	19.54
TX	All		FR	22.0	0.0	0.75	0.0	22.75
TX	Cranes Mill		FR	23.7	0.0	0.81	0.0	24.51
TX	Hancock		FR	23.7	0.0	0.81	0.0	24.51
TX	Sattler		FR	23.7	0.0	0.81	0.0	24.51
TX	Smithson Valley		FR	23.7	0.0	0.81	0.0	24.51
TX	Cranes Mill		FR	26.8	0.0	0.91	0.0	27.71
TX	Hancock		FR	26.8	0.0	0.91	0.0	27.71
TX	Sattler		FR	26.8	0.0	0.91	0.0	27.71
TX	Smithson Valley		FR	26.8	0.0	0.91	0.0	27.71
TX	Balcones		FR	26.3	0.0	0.89	0.0	27.19
TX	Bulverde		FR	26.3	0.0	0.89	0.0	27.19
TX	Cranes Mill		FR	26.3	0.0	0.89	0.0	27.19
TX	Hancock		FR	26.3	0.0	0.89	0.0	27.19
TX	Kenberg		FR	26.3	0.0	0.89	0.0	27.19
TX	Sabina		FR	26.3	0.0	0.89	0.0	27.19
TX	Sattler		FR	26.3	0.0	0.89	0.0	27.19
TX	Smithson Valley		FR	26.3	0.0	0.89	0.0	27.19
TX	Cranes Mill		FR	28.3	0.0	0.96	0.0	29.26
TX	Hancock		FR	28.3	0.0	0.96	0.0	29.26
TX	Sattler		FR	28.3	0.0	0.96	0.0	29.26



442083

GUADALUPE VALLEY TEL

2017

Debbie Bailey

8308858278 ext.

debbie.dailey@gv

100

1/1/2016

1/1/2016

<703>

[illegible]

<010>	Study Area Code	442083
<015>	Study Area Name	GUADALUPE VALLEY TEL
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Debbie Dailey
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[illegible]

<010>	Study Area Code	442083
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<039>	Contact Email Address - Email Address of person identified in data line <030>	debbie.dailey@gvvc.net
<810>	Reporting Carrier	Guadalupe Valley Telephone Cooperative, Inc.
<811>	Holding Company	Not Applicable
<812>	Operating Company	Guadalupe Valley Telephone Cooperative, Inc.

[illegible]

Guadalupe Valley Telephone Cooperative, Inc.

Rates, Terms and Conditions for Lifeline Services

(Response to Form 481, Line 1210)

Local exchange service rates and charges as specified below are for basic local exchange service, facilities including Tone Dialing service and any Expanded Local Calling services. The rates for other ancillary services not specifically shown below are presented in Guadalupe Valley Telephone Cooperative, Inc.'s tariff(s) on file with the Public Utility Commission of Texas. Unless otherwise specified, the rates and charges quoted below are for a period of one month, payable in advance and provide unlimited flat rate calling within the local exchange calling scope.

Residential Local Exchange Access Line Rates (1)(2)

Monthly Rate	Balcones	Builverde	Cost	Cranes Mill	Hancock	Kentberg	Kingsbury	Leesville	Rocky Creek	Sabina	Sattler	Satum	Smithson Valley	Waelder	Westhoff
18.90	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
23.70				X	X										
18.80	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
22.00	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
26.80				X	X	X	X	X	X	X	X	X	X	X	X
26.30	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
26.80	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
28.30				X	X	X	X	X	X	X	X	X	X	X	X
28.80	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X

Local Exchange  
1-Way NB EAS  
Choice Pkg  
Local Choice Preferred  
2-Way NB EAS  
1-Way NB/SA EMS  
1-Way Metro Choice Pkg  
2-Way NB/SA EMS  
Local Metro Choice Pkg

(1) Above listed fees do not include mandatory taxes, fees and surcharges, including, but not limited to Texas Universal Service Fund charges, 9-1-1 fees, and municipal franchise fees.

(2) Qualified Lifeline customers are eligible for Lifeline credits or discounts as outlined in the attached Lifeline tariff.

## LOCAL EXCHANGE SERVICE

### II. APPLICATION OF RATES (Continued)

#### C. Lifeline Program

##### 1. General

- a. Lifeline Service is a retail local service offering available to qualifying low-income consumers.
- b. Consumers qualifying for Lifeline Service are offered the services or functionalities enumerated in 47 Code of Federal Regulations §54.101(a) (relating to Supported Services for Rural, Insular and High Cost Areas).
- c. The Cooperative shall offer toll restriction at no charge to all qualifying low-income consumers at the time such consumers subscribe to Lifeline Service. If the consumer elects to receive toll restriction, that service shall become part of the consumer's Lifeline Service and the consumer's monthly bill will not be increased by the toll restriction charge.
- d. A customer otherwise eligible to receive Lifeline Service shall not be prohibited from obtaining and using telecommunications equipment and services designed to aid such customer in utilizing qualifying telecommunications services.
- e. Lifeline Service rate reductions only apply to basic service and do not apply to long distance service, 976 and other information provider services, or any other optional services or functionalities (i.e., custom calling features, construction, etc.) which may or may not be tarified. Customers may subscribe to non-basic and bundled services, where available and at their discretion, although the Lifeline Service reduction will only apply to the basic service portion of a bundled service.

**LOCAL EXCHANGE SERVICE**

**II. APPLICATION OF RATES (Continued)**

C. Lifeline Program (Continued)

1. General (Continued)

f. The Lifeline Service rate reductions do not apply to service connection charges.

D

## LOCAL EXCHANGE SERVICE

## II. APPLICATION OF RATES (Continued)

## C. Lifeline Program (Continued)

## 1. General (Continued)

g. Lifeline Service will not be available on a retroactive basis except as directed by LIDA or the Commission.

h. The Cooperative will waive monthly number portability charges, subject to the tariff, for Lifeline customers.

## 2. Eligibility Requirements

a. The discounted service will be provided for one (1) residential telephone line per household, at the subscriber's principal place of residence.

b. An applicant must certify that their annual income is at or below 150% of the federal poverty guidelines, be an eligible resident of Tribal lands, or participate in or have a person or child who participates in one of the programs identified in Chapter 47 of the Code of Federal Regulations §54.409 or identified in P.U.C. Subst. R. 26.412.

## LOCAL EXCHANGE SERVICE

## II. APPLICATION OF RATES (Continued)

## C. Lifeline Program (Continued)

## 2. Eligibility Requirements (Continued)

N

## c. Procedures for Establishing Eligibility

1. Consumers within the Cooperative's service area identified as eligible for Lifeline Service by the Texas Low-Income Discount Administrator (LIDA) through the automatic enrollment process under Commission Sub. Rule 26.412, shall be provided Lifeline Service discounts unless the Cooperative receives a customer request to be excluded from such discounts. Consumers who are eligible for Lifeline Service but do not have telephone service at the time the LIDA provides its eligibility list are responsible for contacting the Cooperative and initiating a request for service from the Cooperative.



**LOCAL EXCHANGE SERVICE****II. APPLICATION OF RATES** (Continued)

## C. Lifeline Program (Continued)

## 2. Eligibility Requirements (Continued)

## c. Procedures for Establishing Eligibility (Continued)

2. The LIDA shall provide the Cooperative with a monthly list of consumers eligible for Lifeline Service and shall provide an updated list to the Cooperative on a periodic basis.

3. Consumers who do not participate in one of the designated programs but who meet income qualifications by having an income at or below 150% of the federal poverty guidelines, may establish eligibility for Lifeline by contacting the LIDA. 7

## d. Provision of Service

1. The Cooperative shall provide Lifeline Service to all eligible consumers identified by the LIDA within its service area if the consumer is a customer of the Cooperative. The Cooperative shall begin reduced billing for those eligible low-income consumers subscribing to qualifying services.

2. If the eligible customer changes the telephone service or initiates new service, the Cooperative shall begin reduced billing at the time the change of service becomes effective or at the time new service is established.

3. The Cooperative will discontinue Lifeline Service discounts upon notice by the LIDA that a customer is no longer eligible.

4. The Cooperative has provided a confidentiality agreement to the LIDA specifying the use of confidential client information is solely for providing Lifeline Service.

## 3. Credit and Deposits

a. The credit verification procedures used for all applicants who apply for service with the Cooperative will also be used for applicants who apply for service under the Lifeline Program.

## LOCAL EXCHANGE SERVICE

### II. APPLICATION OF RATES (Continued)

#### C. Lifeline Program (Continued)

##### 3. Credits and Deposits (Continued)

b. The deposit standards used for all applicants who apply for service with the Cooperative will also be used for applicants who apply for Lifeline Service with the exception that deposit requirements will be waived for Lifeline Service applicants who voluntarily elect to subscribe to Toll Restriction Service.

##### g. Lifeline Service Discounts

i. Eligible consumers who subscribe to Lifeline Services will receive the following discounts:

a. Federal Lifeline support amount. The Cooperative shall grant qualifying low-income consumers support of \$9.25 per month or equal to the amount as directed by the Federal Communications Commission in Chapter 47 of the Code of Federal Regulations §54.402 regarding Lifeline support.

b. Additional state reduction. The Cooperative shall give qualifying low-income consumers a state-approved reduction of up to \$3.50 per month or equal to the amount of intrastate charges due as directed by the P.U.C. in Subst. R. 26.412.

c. Area discount. The Cooperative shall give qualifying low-income consumers an area discount of an additional \$0.40. The discount shall be consistent with P.U.C. Subst. R. 26.404 and the Rural Incumbent Local Exchange Company Universal Service Plan (SRILEC USP).

##### h. Service Charges

i. Service charges do not apply when eligible customers with existing residential service convert to Lifeline Service.

## LOCAL EXCHANGE SERVICE

### II. APPLICATION OF RATES (Continued)

#### C. Lifeline Program (Continued)

##### 5. Service Charges (Continued)

###### ii. Service charges apply when:

- a. At the time Lifeline Service billing is initiated, where existing eligible residential local exchange access service customers request additional features, such as special or custom calling features.
  - b. A customer receiving Lifeline Service voluntarily elects to convert to telephone service arrangements, which preclude Lifeline service eligibility.
  - c. New residential applicants (those without existing local exchange access service) eligible for the Lifeline Program will be subject to applicable service charges as specified in Section 2 of this tariff.
- iii. Any subsequent moves or changes after the initial connection to Lifeline Service will be subject to applicable service charges.

###### i. Payments and Disconnection of Service

- i. The Cooperative may not disconnect Lifeline Service for nonpayment of toll charges.
- ii. A Lifeline customer is required to adhere to the same bill payment policies applicable to all of the Cooperative's customers.
- iii. The Cooperative will apply any partial payment received by a Lifeline customer first to Lifeline Service charges and second to toll charges.

**Guadalupe Valley Telephone Cooperative, Inc. (SAC 442083)**

**Response to Line 3010 – Milestone Certification (47 CFR §54.313(f)(1)(i))**

Guadalupe Valley Telephone Cooperative, Inc. hereby certifies that throughout 2015, it took reasonable steps to provide upon reasonable request broadband service at actual speeds of at least 10 Mbps downstream/1 Mbps upstream, with latency suitable for real-time applications, including Voice over Internet Protocol, and usage capacity that is reasonably comparable to comparable offerings in urban areas and that requests for such service are met within a reasonable amount of time. If a request for broadband service at actual speeds of at least 10 Mbps downstream/1 Mbps upstream is unreasonable, and offering broadband service at actual speeds of at least 4 Mbps downstream/1 Mbps upstream is reasonable, the Company offers broadband service at actual speeds of at least 4 Mbps downstream/1 Mbps upstream.

**Guadalupe Valley Telephone Cooperative, Inc. (SAC 442083)**

**Response to Line 3012 - List of Community Anchor Institutions to Which the ETC Newly Began Providing Service**

The FCC's *USF/ICC Transformation Order* requires a listing of community anchor institutions to which the ETC newly began providing broadband service. Guadalupe Valley Telephone Cooperative, Inc. did not newly begin providing community anchor institutions with access to broadband service in calendar year 2015.

[illegible]

REDACTED FOR PUBLIC INSPECTION

**REDACTED – FOR PUBLIC INSPECTION**

**ATTACHMENT - LINE 3017**

**ATTACHMENT REDACTED IN ENTIRETY**